

DePalma Dental, LLC



Michael DePalma, DDS
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To Our Patients:

It has always been our contention that your time is valuable. We have a theory about scheduling—you deserve our undivided attention. For this reason, we do not double-book like other practices and we also do not accept walk-ins.

When we schedule a dental visit, that time is yours. It belongs to you. We understand that sometimes you are unable to make an appointment after you schedule it, however, when that appointment is cancelled within 48 hours of the appointment, it does not allow us enough time to replace it with someone who is also in need of our services.

Please note, if you fail to keep an appointment or cancel one within 48 hours you will be sent a warning letter the first time. If this occurs a second time, there will be a charge of \$50.00 made to your account.

Please sign below stating that you understand our cancellation policy and will work together with our office to continue providing you with prompt care.

Thank you.

Cancellation Policy Accepted by:

Printed Name

Signature

Date